

BOSE

NOISE CANCELLING WIRED EARBUDS

Please read and keep all safety and use instructions.

Declarations of conformity can be found at: www.Bose.com/compliance

 This product conforms to all applicable EU directive requirements.

Important Safety Instructions

Do not use this apparatus near water.

Clean only with a dry cloth.

Only use attachments/accessories specified by the manufacturer.

Refer all servicing to qualified personnel. Servicing is required when the product does not operate normally or has been physically damaged.



WARNINGS/CAUTIONS

- Product is not intended for use by children.
- To avoid hearing damage, do not use your headphones at a high volume. Turn the volume down on your product before placing the headphones in/on your ears, then turn the volume up gradually until you reach a comfortable, moderate listening level.
- Use caution if using these headphones while performing any activity that requires your attention. Do not use the headphones when the inability to clearly hear surrounding sounds may present a danger to yourself or others, for example while riding a bicycle or walking in or near traffic, a construction site, railroad, etc.
- Use of these headphones while operating a vehicle is not recommended and may be prohibited by law in some locations. Use caution and follow applicable laws regarding headphone use while operating a vehicle. Stop using your headphones immediately if they interfere with your ability to remain attentive or if they interfere with your ability to hear surrounding sounds, including alarms and warning signals, while operating a vehicle.
- Do NOT use the headphones if they emit any loud unusual noise. If this happens, turn the headphones off and contact Bose customer service.
- Do NOT submerge the product in water or expose the product to water for extended periods.



Contains small parts which may be a choking hazard. Not suitable for children under age 3.



This product contains magnetic material. Consult your physician on whether this might affect your implantable medical device.

- This product contains a small magnet. Swallowed magnets can stick together across intestines causing serious injury or death. Seek immediate medical attention if magnet(s) are swallowed or inhaled.
- Do NOT make unauthorized alterations to this product.
- Remove product immediately if you notice heat coming from the product.
- Do NOT use the earbuds without the supplied eartips attached.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving product or antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by Bose Corporation could void the user's authority to operate this equipment.

This device complies with part 15 of the FCC Rules.

Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS. Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

CAN ICES (B) / NMB (B)



This symbol means the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.



Names and Contents of Toxic or Hazardous Substances or Elements										
Toxic or Hazardous Substances and Elements										
Part Name	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent (Cr(VI))	Polybrominated Biphenyl (PBB)	Polybrominated diphenylether (PBDE)	Dybutyl phthalate (DBP)	Diisobutyl phthalate (DIBP)	Butyl benzyl phthalate (BBP)	Bis(2-ethylhexyl) phthalate (DEHP)
PCBs	X	O	O	O	O	O	O	O	O	O
Metal Parts	X	O	O	O	O	O	O	O	O	O
Plastic Parts	O	O	O	O	O	O	O	O	O	O
Speakers	X	O	O	O	O	O	O	O	O	O
Cables	X	O	O	O	O	O	O	O	O	O
This table is prepared in accordance with the provisions of SJ/T 11364. O: Indicates that this toxic or hazardous substance contained in all of the homogeneous materials for this part is below the limit requirement of GB/T 26572. X: Indicates that this toxic or hazardous substance contained in at least one of the homogeneous materials used for this part is above the limit requirement of GB/T 26572.										

Restricted substances and its chemical symbols						
Unit	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent chromium (Cr ⁺⁶)	Polybrominated biphenyls (PBB)	Polybrominated diphenyl ethers (PBDE)
PCBs	–	○	○	○	○	○
Metal Parts	–	○	○	○	○	○
Plastic Parts	○	○	○	○	○	○
Speakers	–	○	○	○	○	○
Cables	–	○	○	○	○	○
Note 1: “○” indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence. Note 2: The “–” indicates that the restricted substance corresponds to the exemption.						

Importers: Bose Products B.V., Avenue Ceramique 221, Begane Grond, 6221 KX Maastricht, The Netherlands
 | Ingram Micro Mexico SA de CV, Joselillo 3 Int. Piso 5 Col. El Parque, Naucalpan de Juarez, Edo Mex 53398
 Phone Number: +52 55 5263 6500 | Bose Limited (H.K.), 7F., No. 2, Sec. 3, Minsheng E. Road, Zhongshan Dist., Taipei City 104511, Phone Number: +886-2-2514 7676

Mexico Service Phone Number: 0800-266-0292

Model: 445936. Powered Earbuds.

The **Bose Terms of Use** apply to this product: worldwide.Bose.com/termsofuse

This product is covered by a **Bose Limited Warranty**, available at worldwide.Bose.com/Warranty

License Disclosures: To view the license disclosures that apply to the third-party software packages included as components of the Bose Noise Cancelling Wired Earbuds, visit www.Bose.com/legal/end-user-license-agreement

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Date Code, Serial Number, and Regulatory Markings Location: This information is located on the back of the remote.

Please complete and retain for your records

Serial number: _____

Model number: 445936

Please keep your receipt. Now is a good time to register your Bose product. You can easily do this by going to worldwide.Bose.com/ProductRegistration

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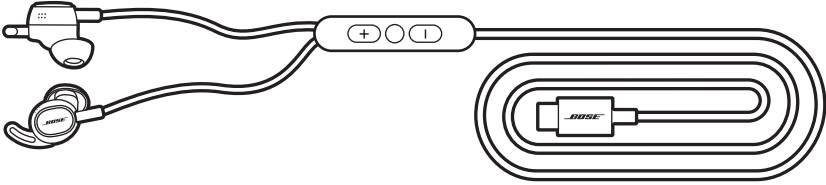
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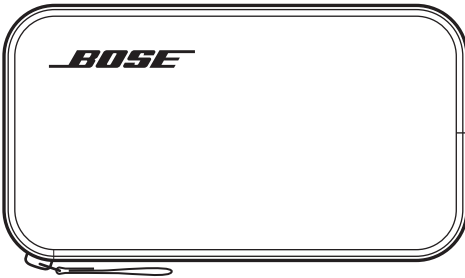
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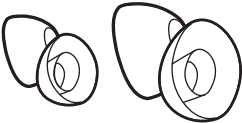
The following parts are included:



Bose Noise Cancelling Wired Earbuds



Carry case



Eartips (sizes small and large)



Stability wings (size medium)

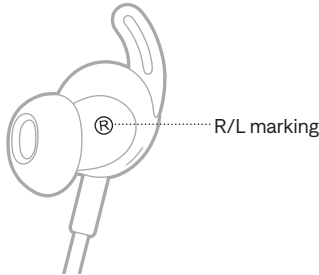
NOTES:

- Medium eartips and large stability wings are attached to the earbuds.
- If any part of your product appears to be missing or damaged, don't use it. Visit support.Bose.com/ncwe for troubleshooting articles, videos, and product repair or replacement.

INSERT THE EARBUD

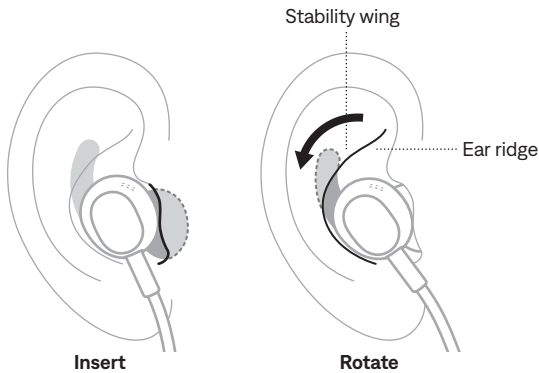
1. Insert the earbud so the eartip gently rests at the opening of your ear canal and the wing fits just under your ear ridge.

NOTE: Each earbud is marked with either an **R** (right) or **L** (left).



2. Slightly rotate the earbud back until the eartip creates a comfortable seal at your ear canal and the stability wing rests under your ear ridge.

NOTE: You may need to rotate the earbud back and forth for the eartip to create a comfortable seal. However, rotating it too far back or forward may impact audio and microphone sound quality.

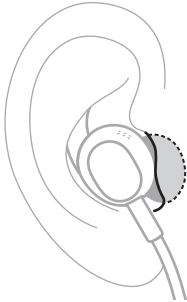
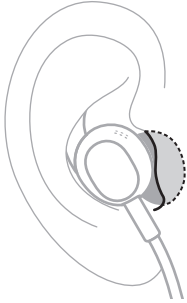
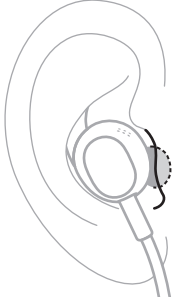


3. Check the fit (see page 10).
4. Repeat steps 1 – 3 to insert the other earbud.

CHECK YOUR FIT

For the best fit, audio performance, and noise cancellation, use a mirror to make sure you're using the correct size eartips and stability wings. You may need to try a different size eartip or wing for each ear.

Eartips

FIT	WHAT TO CHECK
Proper fit	 The eartip gently rests at the opening of your ear canal to create a comfortable seal. Background noise should sound muffled. NOTE: Noise cancellation may impact the ability to hear muffled noise.
Too much pressure	 The eartip feels uncomfortable and squished in your ear canal.
Too loose	 The eartip rests too deep in your ear canal, feels loose in your ear, or falls out when you move your head.

Stability wings

FIT	WHAT TO CHECK
Proper fit	 The wing doesn't stick out or feel squished against your ear ridge.
Too big	 The wing is sticking out or feels squished under your ear ridge.
Too small	 The wing doesn't reach your ear ridge.

TRY ANOTHER SIZE

Wear the earbuds for an extended period of time. If the earbuds don't feel comfortable or secure, or noise cancellation or sound quality isn't as expected, try another size eartip or stability wing.

You may need to try all three eartip or both wing sizes or use a different size eartip or wing for each ear.

Eartips

Three sizes of eartips are included with the earbuds: small, medium, and large.



Medium eartips come attached to the earbuds. If they feel too small, try large eartips. If they feel too big, try small eartips.

Stability wings

Two sizes of wings are included with the earbuds: medium and large.

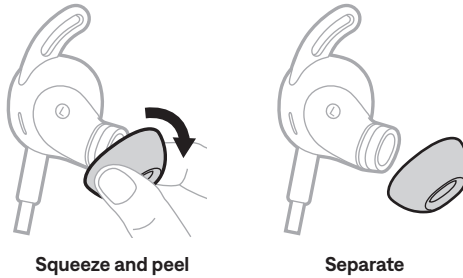


Large wings come attached to the earbuds. If they feel too big, try size medium.

NOTE: To order small stability wings, contact Bose customer service or visit support.Bose.com/hcwe

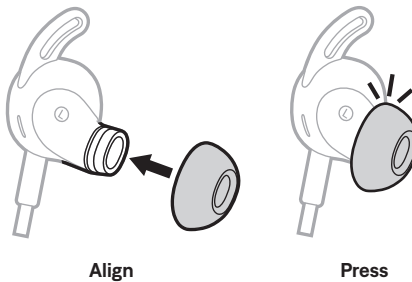
CHANGE THE EARTIPS

1. Holding the earbud, gently squeeze the eartip and peel it away from the earbud.



CAUTION: To prevent tearing, do NOT pull on the edge of the eartip.

2. Choose a new eartip size (see page 10).
3. Align the eartip with the earbud nozzle and press the eartip onto the nozzle until you feel it snap securely into place and hear it click.



4. Repeat steps 1 – 3 for the other earbud, as needed.

NOTE: You may need to use a different size eartip for each ear.

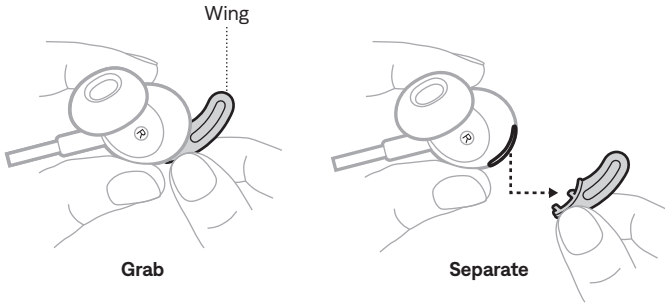
5. Insert the earbuds (see page 9).
6. Check the fit (see page 10).

NOTES:

- If you change the eartip, you may need to change the wing so the wing rests comfortably against your ear ridge (see page 14).
- To see how-to videos about changing the eartips, visit: support.Bose.com/ncwe

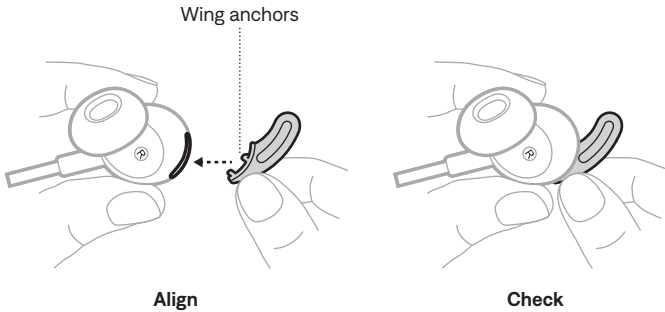
CHANGE THE STABILITY WINGS

1. Holding the earbud, gently grab the base of the wing and peel the wing down and away from the earbud.



CAUTION: To prevent tearing, do NOT pull on the top part of the wing.

2. Choose a new wing size (see page 12).
3. Align the wing with the notch on the top of the earbud.
4. Gently insert the wing anchors into the notch.
5. Press down until the wing fits securely into place, then check for alignment.



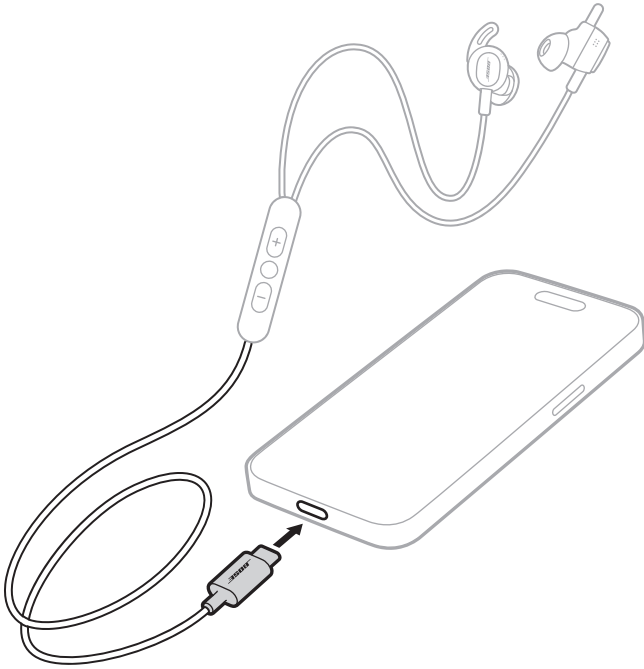
6. Repeat steps 1 – 5 for the other wing, as needed.

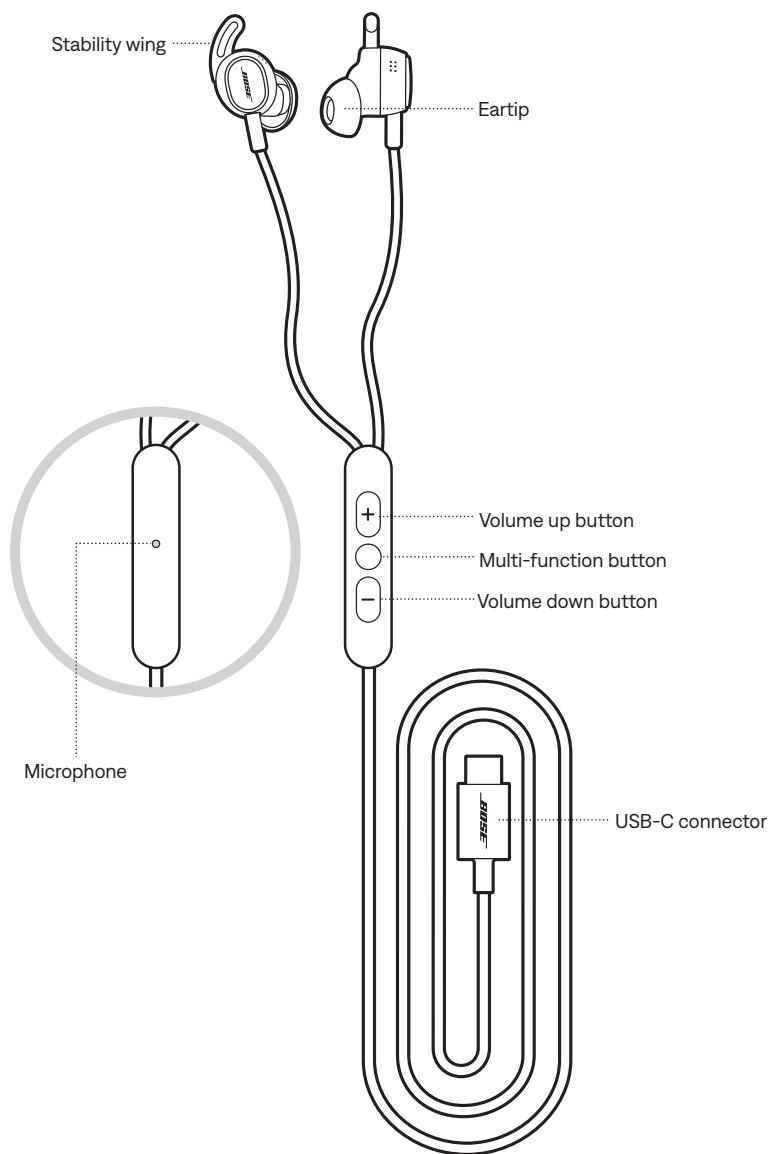
NOTE: You may need to use a different size wing for each ear.

7. Insert the earbuds (see page 9).
8. Check the fit (see page 10).

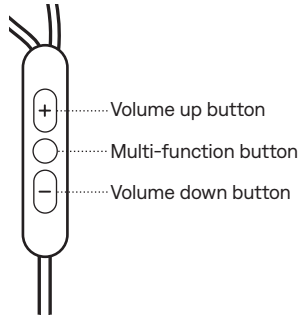
NOTE: To see how-to videos about changing the stability wings, visit: support.Bose.com/ncwe

Connect the USB Type-C® connector to the USB-C® port on your device.





The earbud controls are located on the remote below the earbuds. You can play/pause audio, change the volume, perform basic call functions, and change the noise cancellation state.



NOTE: For best audio performance, use the earbuds when the temperature is between 32° F (0° C) and 104° F (40° C).

MEDIA PLAYBACK

CONTROL	WHAT TO DO
Play/Pause	Press the Multi-function button.
Skip forward	Double-press the Multi-function button.
Skip backward	Triple-press the Multi-function button.

VOLUME

CONTROL	WHAT TO DO
Volume up	Press the Volume up button.
Volume down	Press the Volume down button.

PHONE CALLS

CONTROL	WHAT TO DO
Answer a call	Press the Multi-function button.
End/Decline a call	Double-press the Multi-function button.
Answer a second incoming call and put the current call on hold	While on a call and a second incoming call is ringing, press the Multi-function button.
Decline a second incoming call and stay on current call	While on a call and a second incoming call is ringing, double-press the Multi-function button.

NOTE: The microphone is located on the back of the remote. You don't need to hold the remote close to your mouth during phone calls.

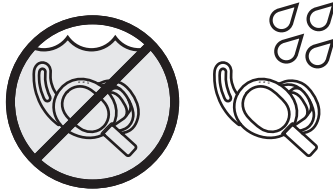
NOISE CANCELLATION

CONTROL	WHAT TO DO
Change the noise cancellation state	Press and hold the Multi-function button. NOTE: For more information about noise cancellation states, see page 20.

The earbuds are rated IPX4 water resistant. They are designed to be sweat and weather resistant but aren't meant to be submerged under water.

CAUTIONS:

- Do NOT swim or shower with the earbuds.
- Do NOT submerge the earbuds.



NOTES:

- Make sure the USB-C connector is clean and dry before connecting to the USB-C port on your device.
- IPX4 isn't a permanent condition, and resistance might decrease as a result of normal wear.

STORE THE EARBUDS

Place the earbuds in the carry case for easy storage.

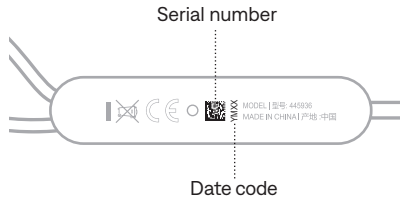
NOTE: Disconnect the earbuds from your device when not in use.

CLEAN THE EARBUDS

COMPONENT	PROCEDURE
Eartips and stability wings	Remove the eartips and wings from the earbuds and gently wash them by hand with a mild detergent and water. CAUTION: Never insert any cleaning tool into the eartips. NOTE: Make sure you thoroughly rinse and dry the eartips and wings before re-attaching them to the earbuds.
Earbud nozzles	Gently wipe the opening of the nozzle only with a dry, soft cotton swab or equivalent. CAUTION: Never insert any cleaning tool into the nozzle.
Microphone	Gently wipe the microphone (see page 17) with a dry, soft cotton cloth.
USB-C connector	Gently wipe the USB-C connector (see page 17) with a dry, soft cotton cloth.

DATE CODE, SERIAL NUMBER, AND REGULATORY MARKINGS LOCATION

This information is located on the back of the remote.



REPLACEMENT PARTS AND ACCESSORIES

Replacement parts and accessories can be ordered through Bose customer service.

Visit: support.Bose.com/ncwe

LIMITED WARRANTY

The earbuds are covered by a limited warranty. Visit our website at worldwide.Bose.com/Warranty for details of the limited warranty.

To register your product, visit worldwide.Bose.com/ProductRegistration for instructions. Failure to register will not affect your limited warranty rights.

You can access troubleshooting articles, videos, and other resources at:
support.Bose.com/ncwe-og

If you are unable to resolve your issue, contact Bose customer service.

Visit: worldwide.Bose.com/contact